

## TERMS & CONDITIONS

### PACKAGE

#### INCLUSIONS & TOUR HIGHLIGHTS

- Inclusions listed as per written confirmation

#### NOT INCLUDED

- Applicable city taxes payable directly to hotel before the end of your stay
- Tips & portage charges (luggage handling)
- Items of a personal nature such as laundry, alcoholic beverages, telephone calls, and insurance of any kind
- Items not explicitly specified in itinerary inclusions list

#### PAYMENTS & DEPOSITS

- Payment upon booking: non-refundable deposit, airfare (if applicable), rental car (if applicable) and travel insurance (if applicable) *This portion is non-refundable and non-transferrable.*
- Balance payment: due 45 days prior to program start date. EURO conversions to USD or CAD to be applied at time of payment at current retail exchange rates as per our foreign exchange broker – TD Foreign Exchange.
- Programs/services confirmed within 45 days of start date require full payment immediately.
- Tour documents will be delivered electronically approximately 2 to 3 weeks prior to your departure.

#### CANCELLATION AND REFUND

***Deposits, Airfares and Travel Insurance are 100% non-refundable and non-transferrable.***

In the event of cancellations, the following charges will apply:

- More than 45 days prior to tour start date: **deposit, airfares & travel insurance** for land package
- From 45 to 22 days prior to tour start date: **50%** of the cost of the land package
- From 21 to 15 days of tour start date: **75%** of the cost of the land package
- From 14 days to the day of the tour start date: **100%** of the cost of the land package – **NO REFUND**
- No refund will be made for unused portions of the trip.

**All cancellations must be made in writing. We strongly recommend cancellation insurance.**

#### LIABILITY

Road to Travel Inc. acts as an agent in making and securing all arrangements for transportation, sightseeing and accommodations for the tour concerned. Road to Travel Inc. does not own, manage, control or operate any transportation vehicle, hotel or restaurant or any other supplier of services. All coupons, receipts and tickets are issued subject to the terms and conditions specified by the suppliers.

By accepting the tickets and vouchers, you agree (and your parents or guardian if you are a minor) that neither Road to Travel Inc. nor any of its representatives shall be liable for any loss, injury or damage to you or your belongings or in connection with any accommodation, transportation or other services resulting directly or indirectly from any occurrences beyond its control including breakdown of equipment, strikes, theft, delay or cancellation of or changes in schedule of services. All accommodations are subject to the laws and customs of the countries in which these accommodations, services and facilities are rendered. Road to Travel Inc. reserves the rights to make necessary changes in the itinerary or services, to substitute airlines or accommodations or to cancel any tour at its own discretion in which case the sole liability of Road to Travel Inc. towards the client shall be a refund of money paid. No employee of Road to Travel Inc. can change the terms under which you agree to participate in tours.

Airlines concerned are not to be held responsible for any act, omission or event during the time you are not on board their aircraft. The Passage contract in use by the airlines involved when issued, constitutes the sole agreement between you and them, and in purchasing a passage contract as part of this tour, the participant (and your parents or guardians if you are a minor) acknowledges and accepts the foregoing conditions.